



Bitterwasser Lodge & Flying Center

## General terms and conditions

### Overview

Bitterwasser is a flying center which wants to be open for all disciplines of aviation. Therefore, it is planned to expand the possibilities for flying in the future. Four gliders (DG800,ASH25M,DG500M,Twin I) are available for charter by guests at present.

### Commercial aspects

#### General booking conditions (valid for lodging/Airline tickets/Charter):

Down payment 50%. Payable within 14 days from date of invoice.

Balance 50% at the latest 60 days before start of journey.

In case of withdrawal: Refund 50% up to 60 days before start of journey, no refund afterwards

#### Booking conditions for Air Namibia tickets:

Rail & Fly inside Germany included, but **must** be booked when booking ticket.

Stay min. 6 days, max. 90 days (Ask if tickets with longer period of validity are required).

Change of booking or in case of withdrawal:

before ticketing: € 25.-

after ticketing: € 200.-

Change of price always reserved. Airline tickets are only supplied. We cannot be liable for cancellation of flights, delays, misled baggage.

#### Booking conditions for Bitterwasser charter aircraft:

Refund when withdrawing: Only if a new charterer is found for the booked period:  
100% refund

#### Booking conditions for container transport:

100% of the cost for the container transport is due upon confirmation of order.

Payable within 14 days from date of invoice.

Without payment within 14 days, no claim for room in the container can be made.

With withdrawal up to June 30, 50% of the fee are refunded. After that, no more refund is possible. If a new user for the room in the container is found: 100% refund

#### Fixed deductible (cost sharing)

If you fly an aircraft owned by Bitterwasser, you have to deposit a fixed deductible (amount see "Payments") prior to your first take-off.

At the takeover of the aircraft, the charterer and the Bitterwasser International Flying Club (BIFC) representative have to check the aircraft, and all defects are noted (see "Charter contract").



## Bitterwasser Lodge & Flying Center

### **Introduction flight**

All pilots flying for the first time at Bitterwasser have to make an introduction flight.

### **Chartered aircraft not flown**

Fees for days without flying a chartered aircraft will not be refunded if this is due to weather conditions or personal negligence. If such an aircraft cannot be flown due to technical reasons, e.g. a damage, BIFC will inform the charterer as soon as possible and will try to find a solution that is acceptable to both sides.

### **Administrative conditions**

#### **Validation**

You have to have your pilot license validated in Namibia if you want to fly an aircraft registered in Namibia (V5-XXX). See "Organization\_Documents" on how to proceed, and pay attention to the time required for completion of these formalities.

#### **Membership in Bitterwasser International Flying Club (BIFC)**

The laws require that all pilots and passengers flying with an aircraft owned by BIFC must be a member of BIFC. This membership begins with the confirmation of your booking.

#### **Daily fees**

There are no daily fees for Bitterwasser shareholders and for aircrafts owned by BIFC.

Daily fees have to be paid by other guests for the parking of non- BIFC aircrafts according to the current list for fees. Such fees have to be paid only for the days these aircrafts have been flown.

#### **Fees, prices**

All fees and prices in the price lists include sales tax unless marked otherwise. In Namibia, all fees and prices will be calculated according to conversion rates as specified at the start of the season.

### **Payments**

#### **Advance payments**

Advance payments EURO are made to our bank account in Germany.

**Account: Kto: 1083923 Blz: 60050101 Landesbank Baden-Württemberg (LBBW)  
SWIFT-Code: SOLADEST IBAN: DE06 6005 0101 0001 0839 23**

#### **In Namibia**

Bitterwasser reception accepts the following credit cards:  
MasterCard , Visa , and bank cards of the Maestro net .



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### **Contact:**

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